



*La tua vacanza da sogno  
Costa Rei – Cagliari*

## **General condition**

### **1. Introduction**

The general conditions of the following supply here brought regulate the terms and the suitable conditions in the confirmation of having booking for object the immovable property situated near the Residence Lunarossa.

### **2. Booking procedures**

2.1. Apartments The Customer can ask for information around the availability and the prices of the housing unity sending an e-mail, to the address [info@lunarossaweb.com](mailto:info@lunarossaweb.com). The Customer will be able, finally, freely to contact and to directly furnish the necessary information by telephone or fax to the number 06233232643.

2.2. Booking: The customer is requested to send the follow general information: postal address, number of people (adults and children), one telephone number.

2.3. Voucher: The customer will receive by mail the voucher with all the indication about the booking. The confirmation will intend improved only with the payment of the amount requested as advance payment. The customer will provide to send copy of the bank transfer by mail or fax within the expiration date he will find inside the voucher. The reservation will be considered cancelled without any other information if our company will not receive any payment within the date indicated.

### **3. Price**

3.1 **The total price** is indicated inside the voucher and is included of electricity, gas, water, bed linen, television and final cleaning.

3.1 **Debit** will be paid at the end of the stay.

3.2 In case of annulment of the booking by the Customer, the advance payment won't be returned while nothing will be due from the customer as debit.

### **4. Arrival and departure**

4.1. The keys of the apartment will be delivered on the spot to the Client from him entrusted of the Company, inside the residence. The Client will immediately communicate every possible delay to the Residence. The check-in has been being anticipated for the hours 16:00 to the 20:00 while the check-out is definitively anticipated within her 10:00. For consistent delays or in the case without warning, will be request an extra charge of 20 Euro.

### **5. The Customer's obligations**

5.1. The Customer hocks him not to lodge in the immovable property a superior number of people to that suitable in the contract.

5.2. The Client hocks him to use the immovable property with care, abstaining himself from every action that can cause possible damages to the immovable e/o to his pertinences e/o to his attached structures e/o to the goods in it contents. The Client also hocks him to use the immovable property in such way not to disturb the residents in the proximities of the same immovable property.

### **6. Thefts**

The Residence won't be responsible of possible thefts against the Client.